

# Ground Handling Charges United Kingdom

Effective from 14th April 2021

The following charges are minimum rates. Charges may be increased according to any extra time, work or expense involved and are subject to alteration without notice

- All charges will be levied at the chargeable weight of a consignment.
- Any incidental charges incurred by IAG Cargo on a consignment may be passed on to the Agent/Consignee.

## EXPORT CHARGES

### STANDARD SERVICES

Charges are levied for processing, handling and warehousing of cargo up to the point of delivery to the aircraft, excluding airfreight charges, and are mandatory.

#### 1. Standard charge for processing and handling only (including Secure):

Loose cargo per kg		£	0.105
Unitised rate by classification	1 to 6	£	58.00
	7 to 9	£	41.00
Minimum		£	23.50
Rebuild or re-contour shipper built units		£	113.40

#### 2. Charge for Security check/x-ray

per kg		£	0.140
Minimum		£	16.50

#### 3. Dangerous Goods

Standard Charge for checking dangerous goods on each presentation for export (including Dry Ice shipments)

Per Air Waybill		£	43.00
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*For Dangerous goods consignments correctly presented a rebate of £7.10 maximum may be given. This is at the discretion of IAGC.*

#### 4. Prioritise Handling Export Charge (Charges Collect Only)

Loose cargo per kg		£	0.187
Unitised rate by classification	1 to 6	£	61.80
	7 to 9	£	41.00
Minimum		£	41.00

#### 5. Charges for amendment of air waybill in the United Kingdom

i) pre-flight		£	42.00
ii) post departure		£	78.75

### DATA CAPTURE OF FWB

£ 10.00

### HOUSE AIR WAYBILL COMPLETION FOR CUSTOMS

#### Submission of Data into Customs reporting systems

1. House Air Waybill (HAWB) submission by Electronic Data Exchange to IAGC	Per HAWB	£	3.50
2. House Air Waybill (HAWB) submission for manual entry by IAGC	Per HAWB	£	7.85
3. Direct data transmission by Forwarder			No charge

*N.B. This charge shall be inserted separately on the Air waybill in the 'other charges box' (box 23 as per IATA Rules 6.2 - Completion of Air waybill) and designated by the code CCC in case of manual transmission and CGC in case of EDI transmission."*

### EXPORT OPTIONAL SERVICES

1. Completion of customs declaration (NES)		£	35.00
2. Labelling of consignments per package		£	1.60
3. Providing proof of delivery in writing or duplicate/retrospective issue of movement certificate		£	32.50
4. Air waybill preparation fee		£	13.65
5. Customs Sights		£	38.00
6. Witness Loading		£	255.00

## IMPORT CHARGES

**(Heathrow and Stansted only - local variations may apply)**

Some Imports are subject to HM Revenue & Custom's (HMR&C) duty, excise and VAT. Should there be queries, reference should be made to the HMR&C Tariff, volumes 1, 2 & 3.

Charges are levies for the processing, handling and warehousing of cargo up to the point of delivery and are mandatory.

**1. Standard charge per kilo for processing and handling freight cleared at a IAG Cargo transit shed**

a) Perform	Loose per kg	£	0.180
	Unitised per kg	£	0.120
	Minimum	£	37.00
b) Produce of the Soil / animal origin	Loose per kg	£	0.1800
	Unitised per kg	£	0.1200
	Minimum	£	37.00

**2. Standard charge per kilo for processing and removing freight to other bonded premises for customs clearance**

a) Perform	Loose per kg	£	0.1800
	Unitised per kg	£	0.1200
	Minimum	£	37.00
b) Produce of the Soil / animal origin	Loose per kg	£	0.1800
	Unitised per kg	£	0.1200
	Minimum	£	37.00

**3. Transhipments including inter-airport removals:**

Between IATA member carriers No charge

**4. Perform Storage charges**

Commercial Cargo/Personal Effects	
per 100kg per day or part thereof	£ 13.00
Minimum	£ 13.00

*Unless specific arrangements are made, all storage will be ambient temperature.*

For commercial cargo and personal effects (over 100 kg) arriving on IAG services, the free period for storage is 24 hours from 23.59 on the day status one is set (see table below).

For personal effects, (up to 100 kg), the free period is 7 days after status one.

STATUS ONE	STORAGE STARTS AT 00.01 hrs
Sunday	Tuesday
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Saturday
Friday	Sunday
Saturday	Monday

**5. Premia Storage charges from day of arrival**

Products	Dwell time	Rate per kg
Prioritise - Constant Climate - Live animals	up to midday next day	£ -
Prioritise - Constant Climate - Live animals	next 24 hours	£ 4.00
Prioritise - Constant Climate - Live animals	next 24 hours	£ 8.00
Prioritise - Constant Climate - Live animals	next 24 hours	£ 12.00
Prioritise - Constant Climate - Live animals	Greater than 72 hours	£ 16.00

When calculating the total storage charge the highest tariff triggered will apply  
A minimum charge of £500.00 will apply.

## IMPORT OPTIONAL SERVICES

### 1. If goods are to be cleared Customs by IAGC then the following charges will apply:

- a) Provision of complete Customs documentation and/or service excluding payment of Duty/VAT, except in respect of goods cleared under item b).

Standard charge (up to 2 tariff heading)	£	58.50
Each additional tariff heading	£	6.55

- b) Reduced charges for low value, household and personal effects entries  
Low value as defined locally

	£	35.50
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### 2. Charge for transshipment entry to HM Revenue & Customs for goods being removed under bond to an ERTS or Agents Bond

	£	30.00
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### 3. Entries input by customs (CIE) - communication charge (IMP)

	£	12.00
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### 4. Deferment

3% of Invoice Value	Minimum £	32.50
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*Where IAGC act as the Clearing Agent and pays out Duty, Excise & VAT on behalf of the customer*

### 5. Security handling coverage at airport of destination for items requiring such service at the request of importer or his agent.

Per kg	£	0.090
Minimum	£	30.45

*excluding valuable surcharged cargo where applicable*

### 6. Customs sights

	£	36.75
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*It is requested to all sights at LHR should be booked to avoid unnecessary delay.*

### 7. Security handling standard charge (Charges apply to both Import and Export)

1-249kgs	£	255.00
250-499kgs	£	311.00
500-999kgs	£	374.00
+1000	£	430.50

### 8. Border Inspection Post. (BIP)

- a) The charge of Transit Shed Operators, Importers, Agents, Consignees and other users for processing consignments through the BIP, including transshipments, is as follows:

Break/Loose per kg	£	0.1000
unitised < 3500kg per kilo	£	0.0800
unitised 3501kg and over per kilo	£	0.0700
Minimum	£	44.6300
Processing consignments of animal origin not for human consumption through the BIP		
Perform Loose or Unitised per kg	£	0.38
Minimum	£	121.00

A storage charge will be applied to the BIP user for consignments uncollected after 1 hour notification

All charges per hour or part thereof

Perform Loose per kg	£	0.1000
Minimum	£	20.00
Perform Unitised	£	126.00

- b)

For Products of Animal Origin (POAO) requiring Port Health clearance of Common Veterinary Entry Document (CVED)

	£	63.00
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*N.B. A charge may be levied for consignments that are subsequently destroyed and / or detained.*

c) 0-100kg per CVED	£	63.00
101-1000kg per CVED	£	94.50
1001-5000kg per CVED	£	147.00
5001-15000kg per CVED	£	157.50
15001 - 42000kg per CVED	£	357.00
Above 42000kg per CVED	£	390.50

## ANIMAL HANDLING

### Export

#### Account Holders

Livestock Export check per air waybill plus standard handling	£	37.50
Domestic Livestock check per air waybill plus standard handling	£	37.50

Please see [iagcargo.com](http://iagcargo.com) for further information.

Vet Sealing Charges for Australia and New Zealand	£	100.00
Repeat Vet Sealing Charges for Australia and New Zealand	£	81.00

### Export (Gatwick)

#### Account Holders

Standard handling	£	22.50 *
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\* Additional Animal Reception charges will apply

For more information, please contact Animal Aircare on 01293 555580.

<b>ARC Transit Charge</b>	£	186.00
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### Import/Transit ARC Animal Handling Charges

Birds	per box per day	£	65.00
	Minimum	£	186.00
Mammals	up to 24 hours	£	186.00
Reptiles Amphibians/Invertebrates	up to 24 hours	£	186.00
Specified Pathogen free day old poults plus normal handling	for the 1st day	£	186.00
Fish Eggs (cross border)		£	30.00

Please see [iagcargo.com](http://iagcargo.com) for further information.

N.B. The above charges are inclusive of IAGC administration fee

N.B. Additional charges are levied if animals arrive outside normal working hours.

### Account queries contact

Exports  
Heathrow Import  
Other UK imports please contact locally

[ukbacass.expqrys@ba.com](mailto:ukbacass.expqrys@ba.com)  
[lhraccounts.lhraccounts@ba.com](mailto:lhraccounts.lhraccounts@ba.com)

Changing to

[ukexport.billingdisputes@iagcargo.com](mailto:ukexport.billingdisputes@iagcargo.com) from the 17th February 2021

### Import - Heathrow

Animal Handling Heathrow: includes ARC and DEFRA charges (for shipments arriving from outside of the EU).

Live fish London terminating from outside EC:

Transport charges: per air waybill	-700 kg	£	70.00
	+700 kg	£	102.00
Additional ARC charges: for live fish per box outside the EC		£	2.50
	Minimum	£	36.00

N.B. Other animal types arriving from outside of the EC may incur additional DEFRA charge

N.B. The above charges are inclusive of IAGC administration fee

### Import - Manchester

Handling & quarantine facilities at	Manchester	£	57.00
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N.B. Other animal types arriving from outside of the EC may incur additional DEFRA charge

### Regional Variations

Regional variations may apply. For information on Regional Airports, please contact your local IAGC office.

[www.iagcargo.com](http://www.iagcargo.com)